



## TERMS & CONDITIONS

Pizza Fritta 180 by Luigi Esposito Pty Ltd (ABN 30635734977) trading as Pizza Fritta 180 reserves the right to amend the Terms and Conditions below at any time without notice. Your continued use of this Website will be regarded as your acceptance of these Terms of Use as amended.

You must ensure that you read, understand, and abide by the Terms and Conditions of this Website. By accessing, viewing, or otherwise using the Website you agree to accept and be bound by these Terms of Use in accordance with the conditions set out below.

### Conditions of Entry due to Covid 19 new regulations

Any persons entering these premises agrees to comply with the following “Conditions of Entry”, which have been implemented in accordance with the current NSW Public Health (Covid-19) Order relating to this premises for the purpose of keeping patrons and staff safe.

All Patrons attending this licensed premises shall.

- Provide their name and phone number/email on entry by QR Code showing staff the green tick
- Be refused entry if they display signs of illness
- Be requested to leave should they display signs of illness after entry
- Be seated whilst consuming liquor
- Adhere to social distancing as required including at entry and exit points or where markings are in place
- Comply with any request to relocate due to patron number restrictions in any area
- Comply with reasonable directions from staff
- Consider downloading the Covid-Safe App
- Consider downloading the Services NSW App
- Adhere to a maximum number of people per table as per government regulations.

Failure to comply with any or all these conditions may constitute an offence under the Public Health Order and the licensee, their staff or agents reserve the right to remove from the premises any patron not adhering to these conditions under Section 77 of the *Liquor Act 2007*.

### Personal Information

Pizza Fritta 180 Pizzeria respects your privacy and is committed to handling your personal information in accordance with the Australian Privacy Principles in the Privacy Act 1988 (Cth). For more information of our privacy policy please Privacy Policy on the website.



## **Photography Disclosure Statement**

You agree by attending Pizza Fritta 180 restaurants and/or events, that you and your image (moving or still) may be photographed/taken being adults or children and may be used in Pizza Fritta 180's website or social media sites or any other hard copy or digital format. You acknowledge that all right, title and interest in the images shall be owned by Pizza Fritta 180 and Pizza Fritta 180 may, at their absolute discretion, use any of the images for commercial or non-commercial purposes anywhere in the world.

## **Credit Card Details**

By providing your credit card details you are authorising Pizza Fritta 180 to withdraw the nominated \$10 per person in case of no-show booking. Pizza Fritta 180 retains or holds credit card information only in accordance with the Payment Card Industry Security Standard (PCI DSS) to prevent theft or misuse. No Sensitive Authentication Data shall ever be retained by us.

## **Reservations**

Pizza Fritta 180 is fully licenced. We do not allow BYO

We do not reserve specific tables or areas and tables are only allocated on arrival of all the guests into the restaurant. We take all booking requests into consideration and we will do our utmost to honour them, however we are unable to guarantee a specific table.

We do not charge cakeage for parties that wish to supply their own cake.

For Function reservations a deposit may be required at the time of booking. Final numbers for reservations must be confirmed 24 hours prior to the time of reservation.

Any menu changes in relation to special dietary requirements to your confirmed set menu are required in writing via email no later than 72 hours prior to your reservation.

We have a 1.5 hour table duration policy, this may be extended subject to the agreement of Pizza Fritta 180. If you have confirmed your reservation with a limited time frame, please ensure you arrive on time to ensure the experience of guests are not impacted.

The full payment of your bill must be completed at the conclusion of your event.



## **Cancellations**

In the event that you need to cancel your reservation, notification is required in writing.

For notice provided less than 7 days prior to your reservation we have a no refund policy.

Melbourne Cup, Mother's Day, Father's Day, Valentine's Day, New Year Eve, New Year Day and other Special events, reservations require credit card capture. Your card will not be charged at the time of booking.

Bookings must be cancelled in writing 7 days prior. Cancellation within 7 days have a no refund policy. Fail to show incurs a \$50 per person fee charged to your credit card.

## **Credit Card Surcharge**

Please note a variable surcharge will be applied to all credit and debit card payments

## **Special Event Menus**

Pizza Fritta 180 may have a special degustation menu, Set menu or Limited menu on certain Public holidays and special event days such as Melbourne Cup, Mother's Day, Father's Day, Valentine's Day, New Year Eve and New Year Day. Set menu's may not be available on Melbourne Cup, NYE, Valentine's Day, or any special event where there is a specific set menu.

## **Gift Vouchers/Gift Cards**

The following conditions apply to gift vouchers issued by Pizza Fritta 180 Pizzeria for redemption:

1. Lost or stolen gift vouchers/cards cannot be replaced or refunded under any circumstances.
2. Gift vouchers/cards remain the property of Pizza Fritta 180 Pizzeria.
3. Gift vouchers/cards cannot be redeemed for cash.
4. If an order exceeds the value on the gift voucher/cards, payment for the remaining balance is required immediately.
5. Please be aware that the Pizza Fritta 180 Vouchers/Gift Cards are valid for 3 years from the date of purchase, unless stated otherwise on the gift voucher.
6. A gift voucher/cards can be redeemed at any Pizza Fritta 180 Pizzeria location.
7. Pizza Fritta 180 reserves the right to amend these terms and conditions at any time without any notice.



## Pizza Fritta 180 Privacy Policy

1. Pizza Fritta 180 by Luigi Esposito Pty Ltd (ABN 30635734977) trading as Pizza Fritta 180 is a business part of a corporate group and the various related corporate entities within the group (“**PF180**”) may be APP Entities as defined by the *Privacy Act 1988* (Cth) (“**Act**”).
2. PF180 collects and retains personal information in accordance with the Australian Privacy Principles (“**APP**”) in the Act.
3. As a general rule, PF180 de-identifies or destroys all personal information that is no longer necessary to carry out the functions or activities of PF180 or those directly related thereto or that the individual has not consented to PF180 continuing to hold.
4. In accordance with APP 1.4, using its references, PF180 collects, holds or manages the following kinds of personal information:
  - a. Names, telephone or mobile numbers, emails, credit card information.
  - b. This information is collected through PF180’s website or over the phone.
  - c. The purpose of this information is to facilitate the reservation or booking of seats or tables in restaurants operated by PF180.
  - d. An individual may seek to access information that is held by contacting PF180 using the contact details on its website.
  - e. An individual may complain about a breach of the APP by contacting PF180 using the contact details on its website. Any complaint shall be dealt with in accordance with PF180’s internal privacy policy as well as the reporting of any Notifiable Data Breach in accordance with the Act.
  - f. PF180 is not likely to disclose personal information to overseas recipients.
5. It is impracticable for PF180 to deal with individuals who have not identified themselves or use a pseudonym.
6. Any information collected, held or managed by PF180 is collected only as reasonably necessary to carry out the functions or activities of PF180 or those directly related thereto.

PF180 shall not use any personal information collected, held or managed for any purpose other than to carry out the functions or activities of PF180 or those directly related thereto.
7. PF180 only collects, holds or manages personal information that has been consented to be held by the individual.
8. PF180 will only disclose information that it collects, holds or manages as allowed by the Act.
9. Any unsolicited information received by PF180 shall be destroyed.
10. By agreeing to the Terms and Conditions of PF180 and by engaging in the making of a reservation or booking at a restaurant operated by PF180 and by the making freely available of this policy you as the individual are taken to have been notified that your personal information has been collected.



11. PF180 may use your personal information for direct marketing, communicating offers, newsletters and promotions. If you no longer wish to receive the marketing communications, it will contain the necessary information to unsubscribe.
12. PF180 shall not disclose your personal information to any individual or entity that is not within Australia.
13. PF180 does not collect, manage or hold any government related identifiers of individuals.
14. PF180 shall take all reasonable steps (if any) to ensure that personal information held is up-to-date, accurate and complete.
15. PF180 shall ensure that reasonable steps are taken to protect personal information and prevent the loss, misuse, interference, disclosure, modification or unauthorized access of personal information.
16. Individuals may access personal information held by PF180 and any request for access shall be dealt with in accordance with the APP.